

ACTION GUIDE

Safety, Security and Antisemitic Incidents

What to do before, during and after an incident

FIRST RULE Protect people first. If there is immediate danger, injury, violence or a serious threat, move people to safety and call 000. Then, call CSG NSW on 1300 000 274

Response Procedures: Assess, Decide, Act

Assess the situation and **decide** which category it fits into from the list. Then **act**, by following the relevant steps. Some incidents may have overlapping indicators, and that's ok - use your judgment and make a decision without delay. Complete the relevant response steps first, then follow the incident reporting process.

SECURITY THREAT	ANTISEMITIC INCIDENT
Use when the main issue is danger, suspicious activity or unauthorised access. • Suspicious person, vehicle or object • Forced entry, or access concern • Threat, violence, injury or another emergency	Use when conduct targets Jewish identity, Maccabi or Jewish property. • Antisemitic graffiti, posters or property damage • Slurs, racist comments or targeted intimidation • Physical conduct or suspected unfair treatment

Immediate actions - every incident

- 1 Check for immediate danger. Do not put yourself or others at further risk.
- 2 Move people away from the threat and use the club's planned safe area.
- 3 Call 000 for an emergency. Follow directions from emergency services.
- 4 Stay calm. Do not retaliate or unnecessarily escalate the situation.
- 5 Notify the club safety officer, team manager or club president.
- 6 Report to CSG, who will then report the incident to the appropriate Maccabi and sport contacts.

REMEMBER Do not ignore it, but do not ignite it. Stay factual, respectful and focused on safety.

A. Safety or security incident

This pathway covers suspicious activity, unauthorised access, threats, violence, hazards and other situations where the immediate concern is personal or venue safety.

1 ASSESS	Pause and look for immediate danger. Identify what is unusual without approaching or touching anything suspicious.
2 PROTECT	Move people away from the threat. Use a nearby safe building or designated safe zone where appropriate.
3 CALL	Call 000 immediately for an emergency. Give clear facts about the location, what is happening and any injuries.
4 ALERT	Notify the club safety officer, team manager or club president so the club's basic plan can be activated.
5 REPORT	After ensuring personal safety, report the incident to CSG on 1300 000 274 or via the CSG app.
6 PRESERVE	Do not disturb suspicious objects or evidence. Record observations from a safe location and follow official directions.

What to look for

- People who appear out of context or may not have authorised access.
- Suspicious vehicles or objects.
- Signs of forced entry or deactivated alarms.
- Changes from what is normal for the venue, training area or match environment.

Do not

- Approach, touch or move a suspicious object.
- Confront a suspicious person if doing so may increase the risk.
- Delay an emergency call while seeking internal approval.

TRUST YOUR GUT If something feels wrong, create distance, activate the basic plan and report it.

B. Antisemitic incident

This pathway applies when conduct, language or damage targets Jewish identity, Maccabi, a Jewish person or Jewish property. If the conduct creates danger or involves violence, use the safety/security pathway at the same time.

TYPE	EXAMPLES	WHAT TO DO
VISUAL	Graffiti, anti-Israel posters or flyers, or damage to Jewish property.	Take a photo only if safe. Where possible preserve facts and evidence. Report via the CSG app. Inform your club Safety Officer, Team Manager or President.
SUSPICIOUS	Suspicious people, vehicles or objects where antisemitic targeting may be a concern.	Do not engage if possible. Move people away, report to CSG and use the safety/security pathway. Call 000 if there is immediate danger.
VERBAL	Antisemitic slurs from another player or racist comments from a spectator.	Keep calm. Do not retaliate. Try to de-escalate. Report details to the team manager for follow-up with the opposition and League/Association.
PHYSICAL	A fight after antisemitic slurs, objects thrown at someone for being Jewish, or a kippah ripped off.	Step away and do not retaliate. Call 000 for danger or injury. During play, request a timeout. On the sidelines, ask officials to remove involved spectators.
IMPLIED	A concern that an official is making unfair calls because Maccabi is Jewish.	Stay calm. Refer the concern to a team manager or committee member for discussion with the official or League. Record specific facts, not assumptions.

Standard for Maccabi members

Maccabi has zero tolerance for discrimination or abuse, racial or otherwise, by its members. Lead by example, treat everyone involved with respect, and remember that inappropriate conduct by a Maccabi member may result in further action.

KEY MESSAGE Speak up if you see something, but keep your response calm, safe and proportionate.

Reporting and follow-up

Record the facts

As soon as it is safe, write down:

- Date, time and exact location.
- What you directly saw or heard, using exact words where possible.
- Descriptions of people, vehicles or objects and any direction of travel.
- Names and contact details of witnesses.
- Photos or video taken safely and lawfully.
- Actions taken, people notified and any reference number provided.

STICK TO THE FACTS Separate what you directly observed from what you think may have happened. Do not circulate unverified information.

Contact list

CONTACT	WHEN / HOW
Emergency services	Call 000 for immediate danger, injury, violence or another emergency.
CSG	1300 000 274 or the CSG app. Report safety, security and antisemitic incidents.
Club	Notify the club safety officer, team manager and/or club president.
League / Association / venue	Use for match, spectator, official, private-property and venue follow-up.
Maccabi NSW President	president.nsw@maccabi.com.au
Maccabi NSW GM	gm.nsw@maccabi.com.au

After the immediate response

- Cooperate with emergency services, CSG, venue officials and the League/Association.
- Arrange first aid, wellbeing support, education or advice as needed.
- Review what happened and update the club's safety plan, roles or communications.
- Keep personal and sensitive information limited to those who need it for the response.